BUILDING & CONSTRUCTION
FIELD LABELING
YOUR SOLUTION FOR RISK REDUCTION

With extensive expertise and a long history in the industry, we have the necessary experience and tools to provide you with unparalleled levels of service. We are the solution you need to mitigate potential risks and ensure you have knowledgeable representation in the unlikely event an issue should arise.

If something should go wrong, how will certified fire door machiners deal with liability in court? The expectation should never be that a product will fail to do its job; however, it is crucial to always be prepared. Bad PR and/or lost jobs could ruin a machiner’s reputation with contractors and others, not to mention the impact on the manufacturer. Representation in these situations is of the utmost importance and machiners need to be confident that they are being represented by knowledgeable staff. If you have to go to court, who do you want standing behind you? At the end of the day, fire doors are life safety building elements, protecting both life and property. Taking a risk on a lesser known, inexperienced, and ill equipped agency is not only risking future business, but also could be risking life and property.

If a field issue arises on a job, how will the certified fire door machiner handle it? A field issue affecting hundreds of doors or frames could lead to increased costs should replacement be necessary, delays in the expected timeframe for building completion, strained relationships with contractors and purchasers, and a negative impact on the machiner’s reputation, which could affect future opportunities and result in reduced revenue. Intertek offers years of experience and is tied into industry committees, including NFPA, UL STP10, SDI, BHMA, etc. In addition, our service offerings include a testing arm with access to furnaces from coast to coast and hands-on experience with testing resulting in a deeper knowledge about the behavior of door assemblies.

Our network of fire labs and dedicated staff with diverse expertise, including big engineering, field labeling, and certification, are available to ensure issues are handled and resolved promptly. We pride ourselves on our commitment to industry awareness and education based on committee and standard involvement. Development of our Intertek Qualified Personnel (IQP) programs, specifically our Fire Door Inspector program, Raceway Installer program, and Hardware Installer program, hold inspectors and installers to a higher standard.